

# GREEN NEIGHBOR

Promoting a renewable future

## Welcome Green Neighbor. Thank you!

You have chosen to support renewable energy, while joining a group of like-minded citizens concerned with providing a greener future for our community. Unitil cares about our environment and we are committed to the environmental health of the communities we serve. Your participation will fund improved air quality and other environmental factors.

### Congratulations on being part of a greener solution.

You are now part of a growing community with the opportunity to actively expand Green Neighbor initiatives. Enclosed is a window cling for your car, home or work to show friends and neighbors you actively support renewable energy.

In addition, use the postcard to share the Green Neighbor program with your friends and neighbors. It's a great way to talk about and promote renewable energy initiatives, while growing your Green Neighbor support.

If you have any questions, or if you no longer wish to participate in the Green Neighbor program:

Call 1-800-852-3339 (Capital area customers)  
1-800-582-7276 (Seacoast customers)  
or visit us at [www.unitil.com/greenneighbor](http://www.unitil.com/greenneighbor).

Again, thank you and welcome Green Neighbor!



"What a great example  
I can show my kids of  
how one person can  
make a renewable  
energy difference."

Patty Quinn  
Senior Land Agent



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# Be a Green Neighbor

You now have the option to support renewable energy, simply by paying your electric bill.

Unitil cares about our environment and seeks meaningful actions to ensure the future economic and environmental health of the communities we serve. Unitil is willing to turn ideas into a sustainable future reality. The Green Neighbor program allows eligible New Hampshire electric customers to financially support renewable energy. Through your contributions, air quality and other environmental factors can be improved, which reduces health risks and provides for a more sustainable energy future for all New Hampshire residents.


New to the world of renewable energy? Do you have questions? Visit us at [www.unitil.com/greenneighbor](http://www.unitil.com/greenneighbor) to learn more about renewable energy and becoming a Green Neighbor.



## Green Neighbors in Action

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## How does it work?

Your donation will be added to your monthly electric bill and displayed as a separate line item as the Renewable Energy Rate, in cents per kilowatt hour, based on the level of participation chosen. Use the table below to help determine how much you can anticipate contributing per month.

**Residential Customer Estimated Renewable Energy Support Table**

Participation Level *	Renewable Energy Rate **	Est. Monthly Usage ***	Est. Monthly Charge
25%	\$0.00529 kWh	500 kWh	\$2.64
50%	\$0.01058 kWh	500 kWh	\$5.29
100%	\$0.02115 kWh	500 kWh	\$10.58

**Small Business Customer Estimated Renewable Energy Support Table**

Participation Level *	Renewable Energy Rate **	Est. Monthly Usage ***	Est. Monthly Charge
25%	\$0.00529 kWh	3000 kWh	\$15.87
50%	\$0.01058 kWh	3000 kWh	\$31.74
100%	\$0.02115 kWh	3000 kWh	\$63.45

\* Percentage based on your monthly energy usage. This figure is not based on your total energy bill.

\*\* This rate reflects market prices and is subject to change.

\*\*\* Estimated monthly usage of an average household or small business.

### Am I eligible?

If you are a New Hampshire Unitil residential or small business customer and you purchase electricity directly from Unitil (Default Service), you're eligible.

### What can I expect once I sign up?

If you've signed up on the website, you will be directed to a web page with an electronic welcome kit, including social sharing options, a web badge and a forward to a friend link. If you joined the program by calling our customer service center or opted for a mailed welcome kit, you'll receive it shortly. Your mailed welcome kit will include a welcome letter, window cling and post card to help you spread the word and demonstrate your support for the program.

### Once I sign up, am I held to a contract?

No. You can opt out or return to the Green Neighbor Program on a monthly basis, based on your monthly meter read. There is no connection charge, surcharge or penalty for exiting the program.

## Get started

### Enrolling is easy!

Just go to [www.unitil.com/greenneighbor](http://www.unitil.com/greenneighbor), fill out the online form and we'll take care of the rest.

### Or you can enroll by calling our customer service center:

1-800-852-3339 (Capital area customers)

1-800-582-7276 (Seacoast customers)



"I'm so busy that I don't always have time to do everything I'd like to. Unitil's Green Neighbor program makes it easy and affordable to do the right green thing."

Maureen Pepper  
Associate Telecommunications Administrator



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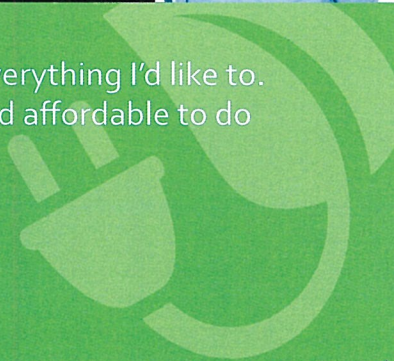
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– Maureen Pepper, *Associate Telecommunications Administrator*

[www.unitil.com/greenneighbor](http://www.unitil.com/greenneighbor)



## Supporting renewable energy is much easier than you think

- ① Visit [www.unitil.com/greenneighbor](http://www.unitil.com/greenneighbor) or call us at 1-800-852-3339 (Capital area customers) or 1-800-582-7276 (Seacoast customers).
- ② Tell us how much you want to contribute to renewable energy initiatives. You can select 25%, 50% or 100% of your monthly electricity usage, which is in addition to your bill.
- ③ You're done!

**Who are Green Neighbors?** We are Unitil customers supporting renewable energy by paying our electric bill. Our contributions help improve air quality and other environmental factors, reducing health risks. Our contributions provide a more sustainable energy future for all New Hampshire residents.

### What does supporting Renewable Energy Mean?

- Renewable energy is harnessed from natural resources (wind, sun, tides, biomass and geothermal).
- Our support funds Renewable Energy Certificates (RECs).
- 1 REC purchased proves 1 megawatt (mW) of energy was generated using renewable energy resources (or the equivalent of the average household's energy use for about two months).

**Tell a neighbor you support renewable energy and expand your Green Neighbor community today! Learn more at [www.unitil.com/greenneighbor](http://www.unitil.com/greenneighbor)**

